



# Environmental policy

## LSO St Luke's

UBS and LSO Music Education Centre  
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### Our policy

LSO St Luke's is a member of the Islington Sustainable Energy Partnership, a growing number of local businesses and public organisations striving to cut carbon emissions, save money and have a positive impact across this busy London Borough. For more information visit [www.isep.org.uk](http://www.isep.org.uk).

As a venue, we developed an Environmental Policy that forms part of the London Symphony Orchestra's ongoing commitment to sustainability, outlining our efforts to...

- \* ensure our business practices are ethically, socially and environmentally aware;
- \* minimise our impact on the environment by reducing waste and emissions;
- \* encourage these aspirations among staff, suppliers, patrons, clients and partners.

### Corporate social responsibility

When looking to create a new home in the late 1990s, the LSO rescued a ruin that had been dilapidated for over 40 years, investing heavily in the appearance of the site and encouraging the revitalisation of surrounding green space. Clients introduced to the area through use of our facilities bring business to nearby eateries and markets. Likewise the profile of the area has been enhanced by regular television and radio broadcasts.

Community groups are welcomed into the building regularly, with weekly activities for young people and adults of all ages, many of which are free of charge. LSO St Luke's employs local people as stewards and works with eight community ambassadors to strengthen links with residents, community groups and local businesses. We continue to invest heavily in the building and more recently the grounds, with new signage, CCTV and lighting.

### Building systems

Heating, ventilation and hot water are programmed according to operational hours. In winter, the Jerwood Hall receives auxiliary heating from a ground-source heat pump and in summer this system allows cooling both here and in the Crypt. Front-of-house toilets are fitted with sensor taps and 'switch off' notices are fixed above all other taps and light switches. Low-energy bulbs are used throughout and lighting is powered down in areas not in use. We are also investigating the feasibility of sensor lights in ancillary spaces.

### Transport

On-site parking is limited and patrons are encouraged to use public transport. A government-backed 'cycle-to-work' scheme is available to employees and several staff ride regularly. Storage facilities are available nearby on Old Street and there are several Barclay's Cycle Hire points in the vicinity.

### Recycling

Visitors are encouraged to recycle by collection points positioned in key areas, including cup bins next to water coolers and a front-of-house paper bin for unwanted tickets, programmes, etc. Staff house recycling boxes under their workstations and use stationery made from recycled materials. Paper cups are used for hot drinks instead of polystyrene alternatives that go to landfill.

Commingled recycling is collected twice weekly in a 660-litre bin and we have reduced our daily waste collection to 660 rather than 1100 litres. Clients and suppliers are asked to dispose of waste in an environmentally-sensitive manner. Batteries are set aside for special collection.

LSO St Luke's Principal Donors:



## **Event management**

We work with leading industry suppliers, promoting their green credentials wherever possible, and assess contractors prior to engaging new services. We discourage clients from using bottled water and ensure that disposable cutlery, crockery, etc. is recyclable. We limit the use of chemicals by our own and contracted staff.

## **Technical facilities**

The Jerwood Hall benefits from LED wall lights and up-lighters, separate performance and low-energy work lights and a programmed lighting system that can illuminate specific areas as required. Our facilities are well maintained and tested regularly to ensure maximum efficiency and identify faults as quickly as possible. In addition, the venue is soundproof and noise pollution minimised by a strict 2300hrs curfew.

## **Marketing**

The number of programmes printed for an event is decided in consideration of advanced ticket sales and print stocks are reviewed seasonally to prevent over-ordering. Proofing documents are circulated by email where possible and we have introduced a text-proof stage to limit print resources and costs.

## **Office**

The LSO's online database reduces the need for printed schedules, which used to be circulated to 120+ members. Email signatures and disclaimers are restricted in an effort to shorten printouts, whilst printers and copiers default to double-sided monochrome and staff are encouraged to reuse unwanted printouts. We have recently replaced our printer/copier with a more efficient machine, office equipment is maintained regularly and switched off every night as part of the building shut-down procedure. Staff are sent reminders about ways to be eco-friendly at work and receive updates from the LSO 'green team'.

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